

Dear Member

Ensimini will be implementing One-Time Password (OTP) verification from 1 October 2026 on their website to enhance the security of member access to the online portal.

Please take note of the following changes and how they may affect you.

Members who have previously logged in and set their own password:

- When logging in, you will receive an OTP on the cell phone number recorded on our system.
- If you do not receive an OTP, please contact us on yourfund@columbus.co.za to confirm the cell phone number currently registered on your profile.
- If your cell phone number differs from the number on our system, we will request verification from Time Office.

It is important that your employer's payroll records are also updated with your correct cell phone number. If payroll records are not updated, the incorrect number may be reloaded to our system when the monthly payroll schedule is submitted.

- Once verification is received, we will confirm to you via email and you will be required to log in again to generate a new OTP.

Members logging in for the first time:

- Log into the website for the first time using your ID number as both your username and temporary password.
- An OTP will be sent to the cell phone number recorded on our system.
- Should you experience any difficulties receiving your OTP, the same verification and update process described above will apply.

We encourage all members to ensure that their contact details are up to date with Time office to avoid any disruption when accessing the member portal.

The Ensimini website address is: www.ensimini.com